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Top-level flow chart describing the EAS Management System Figure 1:

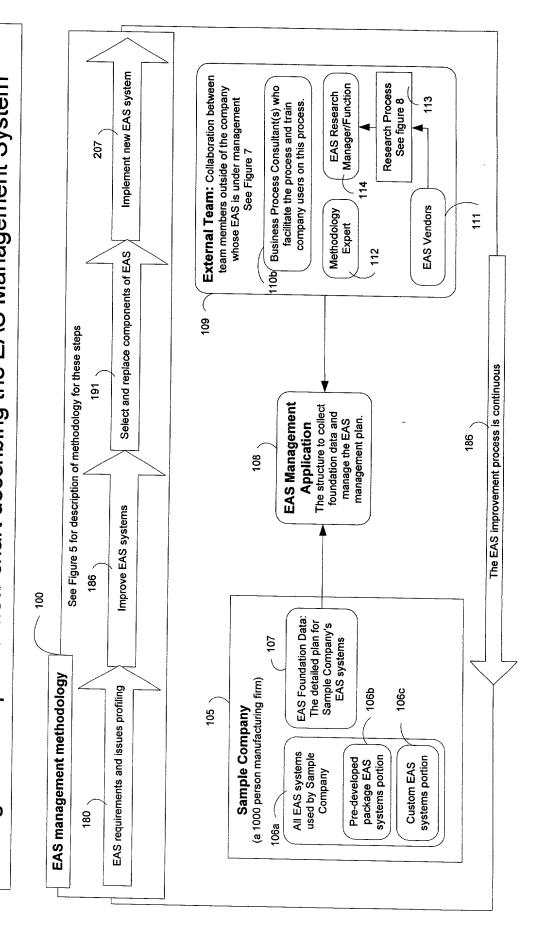
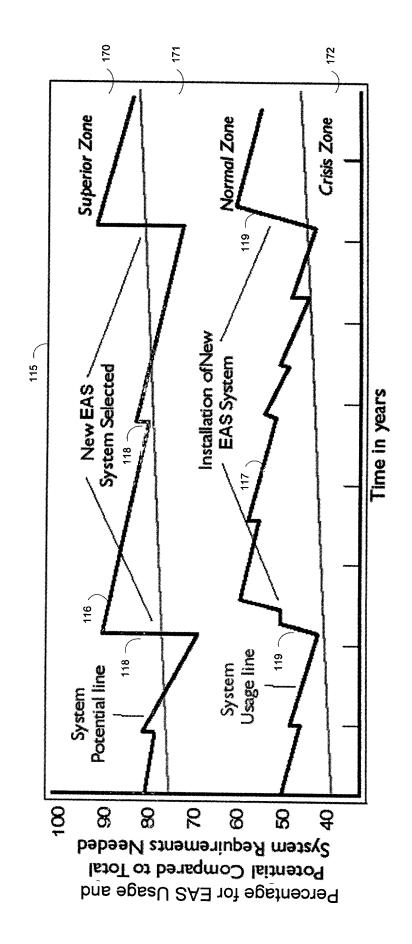
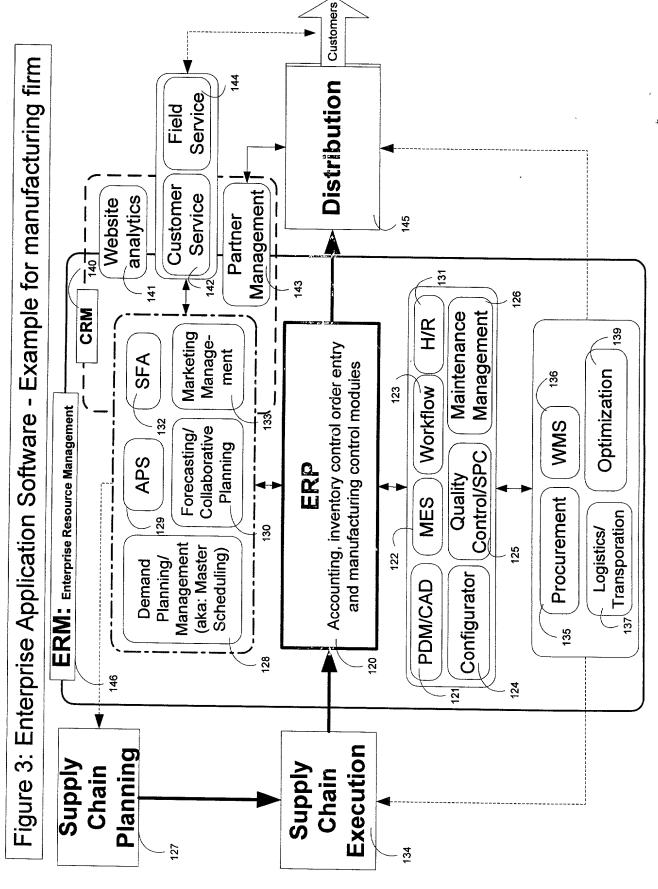


Figure 2: Prior Art for EAS Management



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Any person/group involved ssues, Tasks, and System Responsible Persons/ Associated with one or System Requirements, Issues, Tasks, and responsible persons/groups can be associated with one or more Package Types. more Package Type, in the EAS Project. Requirements (Sample extra Package Type) Field Service 23 Package Type Figure 4: EAS Management Application Data Structure 107 Associated with one or more Package Types System Requirements. Further Tasks can be responsible persons/ and one or more Tasks/Actions 157 associated with A job may have one or more Package Types under management. Sample Company Foundation Data File groups. for one or more business units 22 (Sample extra Package Type) 20, Package Type more *Package Types* and with responsible persons/ ssues can be associated Associated with one or Requirements. Further one or more System CRM Issues/Problems groups. 155 5 Package Type <u>5</u> requirements can be associated with systems under management and if it organized within one category. Each is audited for if it can be achieved by Each requirement is associated with (default) ERP one or more Package Types and Issues, Tasks, and responsible is being used. Further system company business unit and System Requirements (Standard and Custom) persons/groups **0003** 161 8 access and/or view and Candidate ERP vendor #1 Candidate ERP vendor #2 Candidate ERP vendor #3 Detailed evaluation for: **User Access Rules** Permission levels to Selected requirements can be software packages recorded. produce reports. Demo Management flagged for demo and the capabilities of candidate 159 Requirement Audit Supported Answer 163 2. Confidence in the 164 Module 3. Utilization/Status supported answer. answer 162

Figure 5: EAS Improvement Management Methodology Mark Engleman - 360-699-6150 / Sheet 5 of 8

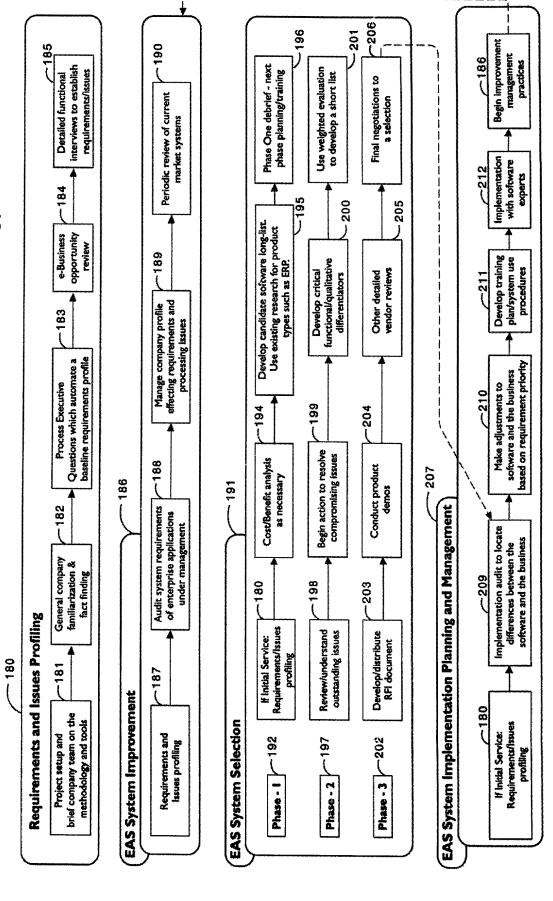
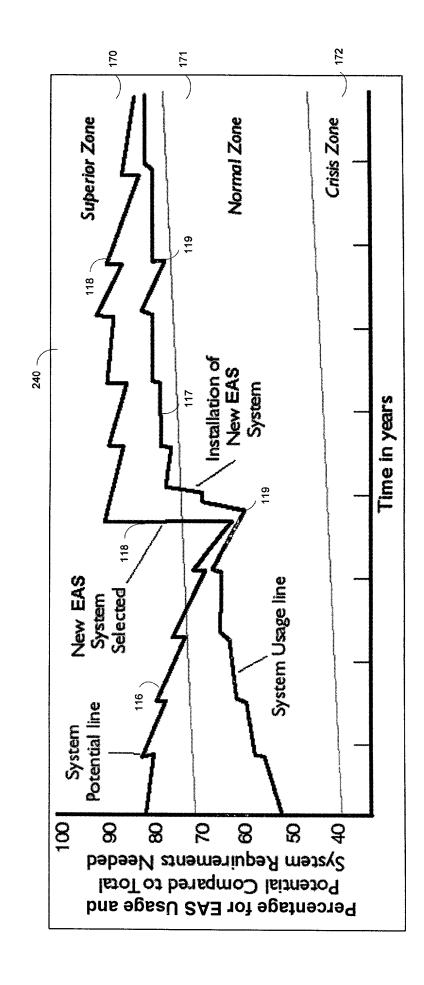


Figure 6: Sample Company under EAS Improvement Management



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Figure 7: Entity Collaboration for Enterprise Application Software (EAS) Improvement Management

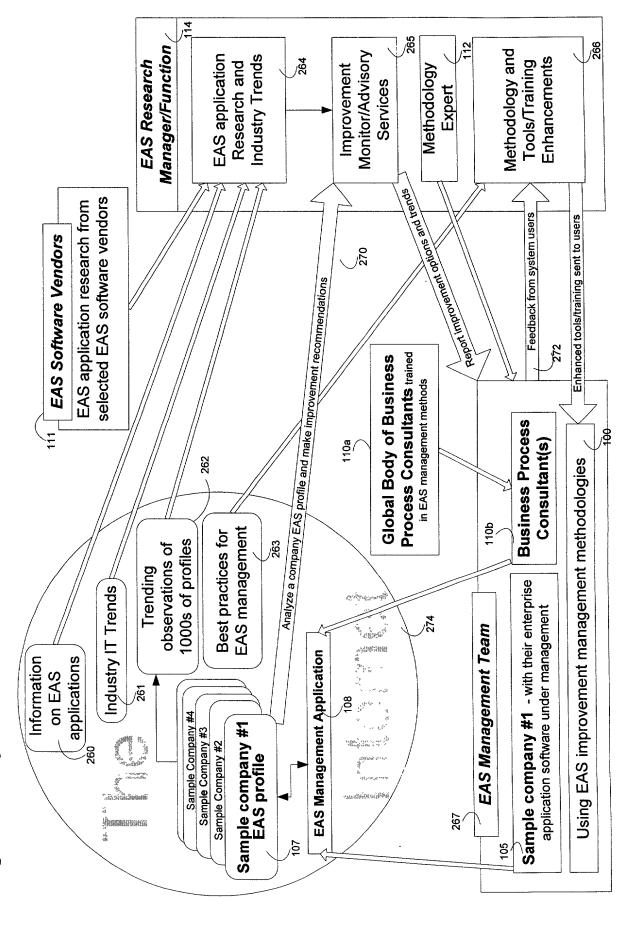


Figure 8: EAS Product Research Process

